Amanda E. Florsheim, DVM
Practice limited to Behavior Medicine
and Acupuncture
(469) 236-0066 vetbehaviorinfo@gmail.com

General Information for Behavior Appointments

Thank you for your interest in a behavior consultation with Veterinary Behavior Solutions. Below is general information about the consultation. Please do not hesitate to call or email if you have any additional questions.

Office:
- The office is located at 2765 E. Trinity Mills Suite 200 Carrollton, TX 75006 (be sure to put in the E if you use a mapping program or GPS).
- It is on the north side of Trinity Mills, just west of Marsh in a single story medical complex, white with a red roof
- You will enter the office through the courtyard

Questionnaires:
- Please send the questionnaires back ahead of time through email or by fax if at all possible. The fax number is (469) 242-1770
- If you cannot send them back prior to the appointment, please bring them to the appointment fully filled out (this may add extra time to the appointment to review the paperwork)

 For the appointment:
- Please bring your pet to the appointment
- Please bring some of your pet's favorite treats
- If you have multiple pets with aggression problems directed towards each other, please let us know ahead of time so that we can make arrangements to be certain they can be brought in together safely
- Have as many family members attend as possible. While it is not always possible to have all household members attend, it is important that the primary people working with the pet attend the consultation

Cancellation
- We have a 48-hour cancellation policy due to the length of time blocked out for behavior consultation. Please let us know as soon as possible if you need to cancel your

appointment or need to reschedule. With less than 48-hours notice, we will bill you for a 1-1/2 hour appointment. We also understand emergencies do occur so please let us know if you do need to reschedule.

Payment:
- We accept cash, check or credit card (Visa, Mastercard, American Express, Discover).