



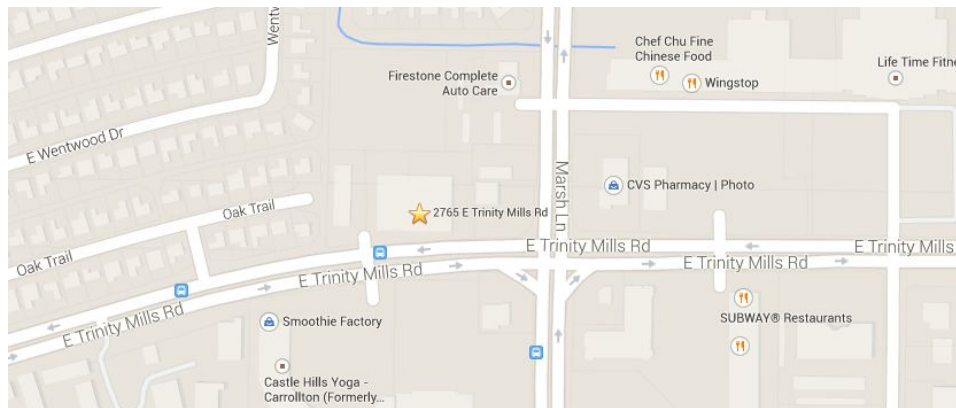
Cathy Painter-Rigdon
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Thank you for scheduling an appointment at The VBS Training Studio. Please do not hesitate to call or email if you have any questions.

How to find us:

The Training Studio is located at:

2765 East Trinity Mills Road, **Suite 102**, Carrollton, TX 75006



Building 100 is the closest building to Trinity Mills Road. The entrance to the VBS Training Studio is in the SW corner at the top of the ramp.

What to bring:

- ❖ Please have treats ready for your dog.
 - High value soft treats are best. Examples are: boiled chicken, string cheese or turkey hot dog.

- If we meet near your dog's meal time, please feed half of his or her normal meal and save the rest for the training session.
- ❖ Bring your pet!
 - If you have multiple dogs it is best to bring only the one you want to work with for the first session.
 - Let us know if your dog needs a canine buddy to feel comfortable.
- ❖ Bring as many family members as you wish

What to expect:

The first session will largely be an evaluation of your dog's behavior. Most animals need time to adjust to a new space and new people.

- ❖ When you arrive please leave your dog in the car and make sure the *Studio* is empty. If the "Open" sign is on the door we are ready for you and your dog.
- ❖ After entering the Studio we will usually ask you to lock the door and let your dog roam free.
 - If your dog is highly aggressive we may evaluate his or her behavior for a few minutes before removing the leash.
- ❖ The trainer will largely ignore your dog while he explores.
- ❖ We will have treats and toys ready for your dog to discover.
 - Make sure you note on the pre-visit questionnaire if your dog can not eat certain foods due to allergies or GI issues.
 - Please note on the questionnaire if your dog is known to eat toys. Tearing toys up is encouraged, consuming them is not!
- ❖ The first session usually lasts 45 minutes to one hour.
- ❖ Subsequent sessions are usually a half hour.

Cancellation:

Please give at least 48 hours notice if you must cancel an appointment

Payment:

- ❖ Cash, check or credit cards (Visa, Mastercard, American Express, Discover) are all accepted.